# 1. Connecting to the A&R Download Center

## 1.1. Description

This note will help customers to get the connection to the A&R Download Center. This note is in English first.

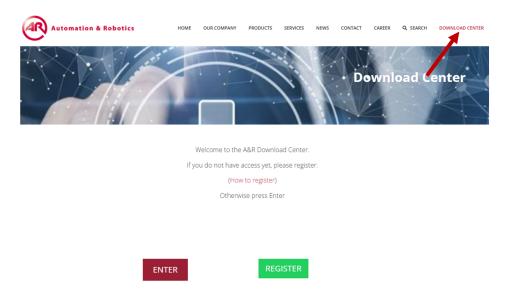


#### NOTE

Une version en Français sera bientôt disponible en seconde partie de ce document.

## 1.2. English Version

The "Download Center" is accessible via this address: <a href="https://www.ar.be/en/customer-center-2.html">https://www.ar.be/en/customer-center-2.html</a>, or via the <a href="https://www.ar.be">www.ar.be</a> by simply clicking on the link "Download Center" of the upper menu banner.



To access any content, a registering is required: Click on the "Register" button and fill in the form fields.







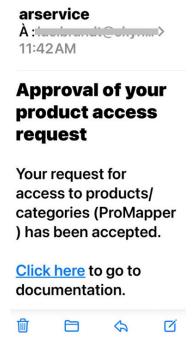
### **NOTE**

You can only select one product at a time

Once the form is submitted, your request is subject to approval by the A&R support team.



• In case of a positive validation, you will receive a confirmation email with a link to the Self-Service portal.





- And after following the link, you'll be asked to log in:
  - 1. If you have a Microsoft account:
    When a person with a Microsoft account wants to access the content, SharePoint will ask you to sign in to your account and ask whether to accept or reject the authorization rules.



#### **NOTE**

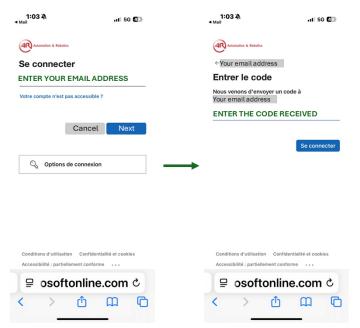
In some cases the recipient may need to follow the steps above and provide a secret code instead of signing in.

2. If you don't have a Microsoft account To access the content, SharePoint will send a one-time secret code to your email address to verify your identity:



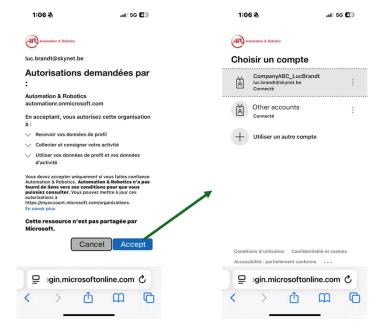
After receiving the code, you enter the verification screen to open the file.





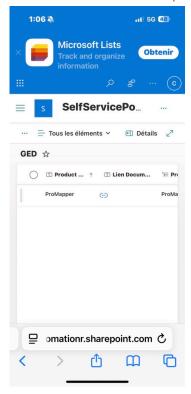
The content is secure, and the link will not work if it's forwarded to others; it only works for the individuals you specified during sharing.

After authentication, there is one more agreement to be accepted , then you'll be invited to connect with the newly created account :

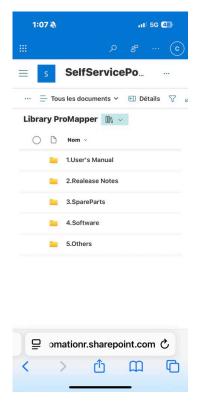




 After one of the two previous connection options, you'll land on the following page, corresponding to your initial product documentation inquiry.

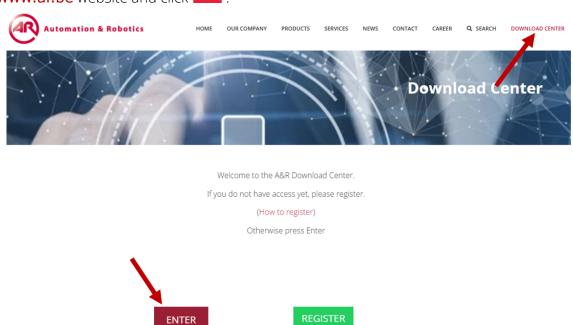


• When clicking on ☐ just behind the selected product name (ProMapper in the above -root- view), this will display the next folder structure, enabling access to the multiple folder contents.

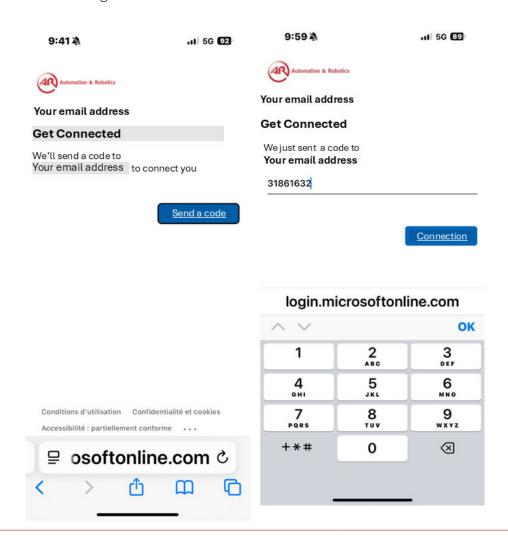




To access the documents for later sessions, or when disconnected: just visit the www.ar.be website and click ...



• The following invite enables account selection:





• The screen below shows the list of products you've been given access to. The sub folders can be accessed by clicking ⇔:

